



Southampton Boulevard Oaks Patrol Service

— QUARTERLY NEWSLETTER —



- Q4 2026 -

A New Dawn

Welcome to Southampton Boulevard Oaks Patrol Service ONLINE!

This is where the Patrol Service will directly communicate with you all. I have previously been using the MemberClicks proprietary email blast system. What will be different: everyone will need to visit **SHBOPatrol.com** and add your email to the subscription box located at the very bottom. Yes, anyone can subscribe. The benefit of this is that everyone who wants to get emails directly from the Patrol Service can now do so. Before, MemberClicks would only send to one email per profile, and others had to wait for the Civic Associations to forward. Now, anyone adds their email to SHBOPatrol.com, and you will get an email notification taking you straight to every new alert/post/message. From there you can visit the site to view older posts, which will be archived for easier access. The archive will begin now (September 2026).

In addition to communication, this website is the next step in my 2026 plan to strengthen our subscriber numbers. We already have a website, technically, "Sbps.memberclicks.net". That's where you go to pay/renew and where almost every new subscriber has signed up over the last three years. The problem with the MemberClicks site is that I have no control over the interface. SHBOPatrol.com will be the premier spot for existing members to receive information and prospective members to visit and join us!

This is just the beginning. The options I have with this website are endless. The way information is distributed involves either a subscriber, one of our patrol officers, or myself, witnessing an event and then forwarding that information directly to me. This website, which uses WordPress, will allow a much more streamlined process to posting the alert and getting it to your phones. It also looks as professional as our operation is.

There will be a learning period for all, including myself. What I know is, on paper, this new procedure will only enhance the communication everyone has been enjoying.

I want to eradicate crime from this neighborhood.

A lot of the same stuff is going on, yet it still seems different in 2026. I'm hearing the same message you all are: crime rates in 10H80s are about the same, or down. But that doesn't satisfy me, and I know it doesn't satisfy you.



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If crime stats are down, does that stat count the number of times your car has been blocked by a person standing in the street peering into your windows at a red light a few blocks from your house? Does it count the number of packages stolen from your front porch in broad daylight? Or the number of tools stolen from laborers' trucks right outside your house who didn't stick around to make a full police report? These were rhetorical questions. These are the types of criminal activities not represented in the crime stats because they aren't represented by official HPD police reports.

SHBOPatrol.com will overhaul the way the patrol service tracks and reports crime in this neighborhood. If you call us and say something happened, that's going on our crime stats. We won't require any more of your time to prove something happened or is happening. I will be posting bi-weekly crime stats based on the calls we are receiving. See the "STATS" link on the home page, beginning September 2026.

My stance when representing you, the community of Southampton and Boulevard Oaks, is always, any amount of crime is unsustainable, and it needs to stop. Is crime out of control by almost any interpretation of that phrase? No, but I will operate as if it literally is. Last week, I was contacted by a resident who was assaulted by a man walking near Morningside and Bartlett this July. It resulted in a felony charge due to the victim's age despite the injuries being superficial. This was an HPD call so I was not aware of it when it happened. The victim, who is a subscriber of our patrol service, contacted me directly. I read the HPD report. There was no provocation, no expectation for this assault. The suspect had a criminal history with the usual dismissals. This is specifically what I want to STOP. There should be no one, under any means, 'hanging around' your homes and nearby businesses with a lengthy criminal history.

The topics of this newsletter are meant to convince you that I'm working on actually making a difference out there. If you know someone who does not wish to become an active subscriber in our patrol service, do you mind asking them why and then forwarding that information to me? We've replaced every single person who's moved out this year, ending the quarter at exactly 1,100 paying subscribers. We need a few hundred more to really take things to the next level. In addition to the much-needed cash buffer, and pay raise, I would like to expand our operation. Like an overlapping shift during high volume, high crime hours. This could be an extra pair of eyes and uniform belonging to a security officer, to complement our off-duty police officer force. This is in practice in other communities that I've researched. You get effectively double the coverage for less than double the price during a period of time where most of the activity goes on (Monday – Friday, 11am – 4pm).

- Senior Officer Mark Vollert